

## Covid-19 Update for Daffodil Lodge

We are operating in very challenging circumstances with there currently being no immediate conclusion and end to the pressures that the pandemic is placing on us all. Our priority and commitment since the start of the pandemic has been primarily to keep your loved ones safe.

Whilst this, by any measure, certainly hasn't been easy and has presented many challenges, I wanted to assure you that we are and continue to do our absolute best to ensure the family that lives with us are protected from the pandemic and live a life as meaningful as possible.

### Keeping People Connected

We understand that being able to see their loved one is a priority for families during the pandemic. Being kept apart is difficult, even knowing that these restrictions are in place to keep our residents, staff and family members safe.

Visitations for families at Daffodil Lodge are dependent on local government guidelines, which we are closely monitoring and following at all times, and also at the discretion of the home on what we think is best suitable for the safety of our residents. After all, we see everybody here at Daffodil Lodge as a part of our family and we're sure you can understand the need to protect your family at all cost.

### Visitations Policy:

Policy and guidance from the government is changing rapidly and we are duty bound to respond to this. Currently, we are awaiting on a Gazebo delivery for outdoor visitations. Due to winter coming soon, we are currently waiting for guidance from Sefton with regards to indoor visits.

Currently Sefton have confirmed that no indoor visits are allowed until further notice. For when these restrictions are lifted, we have sectioned off part of the downstairs for visits which have their own entrances so that the visitors do not have to come through the home, but as yet, Sefton are not allowing this.

## Keeping People Engaged

Whilst not being able to see family members has had an impact on our residents, we are doing our best to make sure they don't feel isolated and that they have regular activities and social opportunities to keep their morale up and their smiles bright during these difficult times.

Our team here at Daffodil Lodge have a good bond with residents and everybody is looking out for each other's wellbeing. In some ways, we feel like this is mutual - many of our residents are checking up with carers and staff members to see how they're doing!

Life at Daffodil Lodge is still as full-of-life and fun as always, and there's always laughter in our home. We have regular, stimulating activities to ensure our residents are engaged and that they don't feel isolated during the lockdown.

Whether it's arts and crafts, social activities, exercise classes or relaxing pamper days - we encourage our residents to be active and social and to always keep smiling.



## Keeping People Safe

We are taking every precaution and safety measure we possibly can to ensure the safety of our staff and residents. As a care home, safety has always been a priority at Daffodil Lodge and that's even more so with the current pandemic.

We have made many changes to our home to keep everyone inside our walls safe:

- **Correct PPE:** We ensure a good supply of PPE equipment in all our homes and that staff are wearing the required PPE at all times.
- **Strict Cleaning & Infection Control:** A strict cleaning regime is in place along with an infection control procedure.
- **Covid Testing:** We are performing regular Covid tests in all our care homes to ensure there are no active cases in our homes. This includes regular tests for all staff and monthly tests for our residents
- **Temperature Monitoring:** Every day, all residents and staff get their temperatures taken and recorded.

We would like to thank the families of our residents for their support and understanding over the last few months. Whilst it is evident that a second wave is on its way, we want to assure you that we are taking every precaution to keep your loved ones safe.'

We have made so many changes since the first wave that we are much more knowledgeable and prepared to keep our home safe during these unprecedented times.